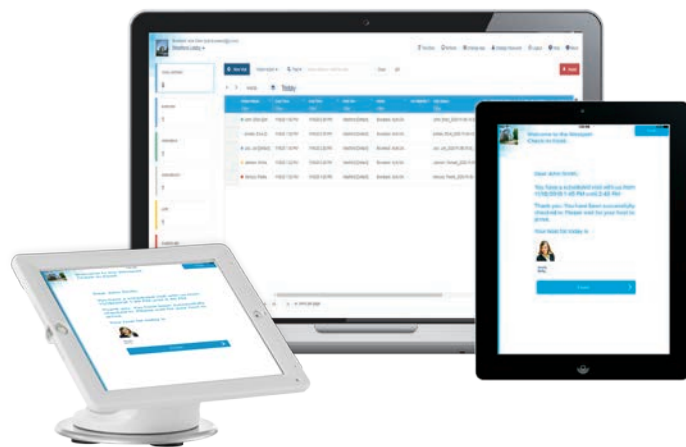




# C•CURE 9000

## Visitor Management



### Features That Make a Difference

- Easily manage visitor life cycle with minimal training using Receptionist Portal
- Register, badge, and track visitors, and manage scheduled appointments with reporting accountability
- Capture and store visitor information with appointment details for policy compliance
- Supports UDFs configured for health screening questions during check-in
- Flexible software check in/check out at front desk or automated at access control points
- Customize data templates for fast appointment setup and visitor processing
- Email calendar file invites to hosts and visitors with appointment details and policy attachments
- Notify hosts by email when visitors check-in and remind visitors of unreturned temporary credentials
- Visitors can easily register using the self-service kiosk (for use with iOS iPad only)<sup>1,2</sup>
- Email QR code to visitor for quick and easy check-in at self-service kiosk

### Native Visitor Management

Software House C•CURE 9000 Visitor Management enhances the professionalism and security of the visitor registration and check in process – natively within C•CURE 9000. This solution digitally replaces paper-based visitor log books for a more efficient way of managing visitors entering and existing a building.

### Operators Register, Badge, and Track Visitors

C•CURE 9000 Visitor Management allows authorized operators to create and manage scheduled visits for individual visitors or groups, and process the visitors from reception through check out – within C•CURE 9000.

Additionally, any physical access control of visitors is seamless with built-in temporary credential management. Access control cards can be reserved and recycled for issuance to visitors, without sacrificing the tracking accountability of card inventory or visitor traffic.

### Accountability with Designated Hosts

C•CURE 9000 makes it easy to designate employees who are authorized to host visits, providing greater accountability and security. Employees hosting visits will receive automatic email notifications when their visitors are checked in upon arrival.

The power behind **your mission**



## Hosts Create and Manage Visits

For organizations with high employee counts and visitor traffic, the C•CURE 9000 Enhanced Visitor Management option enables hosts to create and manage their visitor appointments from any desktop browser or mobile device via a self-service web portal.

- Pre-register visitors
- Schedule individual and group visits
- Pre-authorize access control clearances
- Provide visit instructions and policy documents
- Email scheduled visits in ICS calendar file format

## Access Control Part of Visitor Check In/Out Process

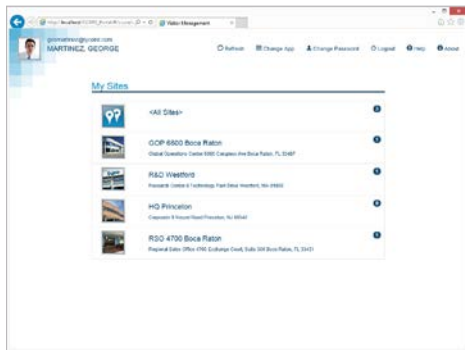
Visitors can be easily checked in and out directly from their appointment record within C•CURE 9000. Additionally, access controlled doors or turnstiles can be designated as automatic check in or check out points for visitors who are issued temporary credentials.

When visitors are checked out, C•CURE 9000 automatically deactivates all clearances associated with a temporary credential. This provides increased security should a temporary credential go unreturned or used without a visitor being checked in for a valid appointment.

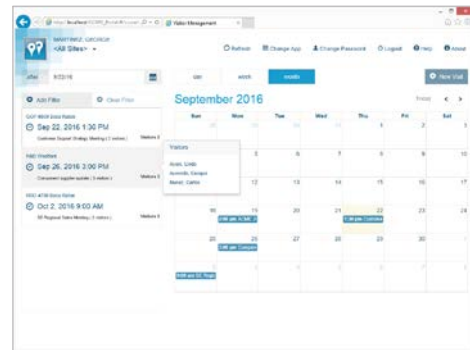
## Self-Service Kiosk Improves Receptionist Productivity

With the C•CURE 9000 Enhanced Visitor Management option, a self-service kiosk is available for visitors to look up an appointment, check in and print a paper badge. Once a visitor enters his/her name or email address, and host name into the app or scans a QR code, an email is promptly sent to the host notifying him/her that the visitor has arrived. This allows companies to manage visitors when the receptionist is unavailable.

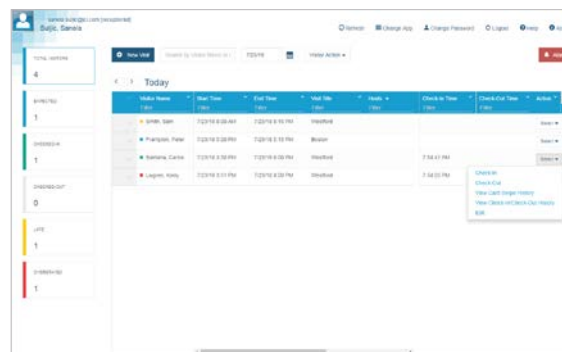
## Quickly and Easily Set Up and Manage Visitor Appointments



Sites and Visit Templates allow you to pre-configure default data for easy management



Authorized hosts can manage their appointments by site with day, week, month calendar views



Receptionist Portal allows you to manage pre-registered and unregistered visitors with minimal training

## Ordering information

Model Number	Description
CC9VM-STD	Visitor Management Standard Option for C•CURE 9000
CC9-VME-SM	Visitor Management Enhanced Option for small C•CURE 9000 systems
CC9-VME-SM-S	Visitor Management Enhanced 1 year SSA for small C•CURE 9000 systems
CC9-VME-MD	Visitor Management Enhanced Option for medium C•CURE 9000 systems (Series P to R)
CC9-VME-MD-S	Visitor Management Enhanced 1 year SSA for medium C•CURE 9000 systems
CC9-VME-LG	Visitor Management Enhanced Option for large C•CURE 9000 systems (Series RP to T)
CC9-VME-LG-S	Visitor Management Enhanced 1 year SSA for large C•CURE 9000 systems
CC9-VME-KIOSK	Additional C•CURE Visit Visitor Management Enhanced Self-Service Kiosk license (iOS iPad only)

**Notes:**

Visitor Management Standard Option available with C•CURE 9000 v2.40 and higher  
 Visitor Management Enhanced Option available with C•CURE 9000 v2.50 and higher  
 Visitor Management Kiosk available with C•CURE 9000 v2.60 and higher  
 Support for up to 100 self-service kiosk connections max per application server

**About Johnson Controls**

Johnson Controls is a global diversified technology and multi-industrial leader serving a wide range of customers in more than 150 countries. Our 120,000 employees create intelligent buildings, efficient energy solutions, integrated infrastructure and next generation transportation systems that work seamlessly together to deliver on the promise of smart cities and communities. Our commitment to sustainability dates back to our roots in 1885, with the invention of the first electric room thermostat.

**For additional information, please visit [www.swhouse.com](http://www.swhouse.com) or follow Software House on LinkedIn, Twitter, and Facebook.**

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SH1103-DS-202106-R05-HS-EN